

Quality
Policy

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Nhood Italy

Document History

Version	Date	Edited by	Log Changes
1.0	19/05/2022	Capgemini	First draft

Approval

Version	Date	Role/Department	Approver
1.0	24/06/2022	Procurement Specialist/Procurement	V. Pozzi

Quality Policy

Nhood Services Italy S.p.A., a wholly owned subsidiary of Nhood Services France S.p.A., operates in the Real Estate sector, developing sustainable living spaces and places. Nhood Services Italy S.p.A., in the performance of its activities, recognises the importance of guaranteeing a Procurement service in line with what is requested by Customers and for this reason, in addition to committing itself to complying with the provisions of the parent company and applicable mandatory provisions, it has decided to implement a Quality Management System in compliance with the UNI EN ISO 9001:2015 standard.

This Quality Policy is an expression of the management's responsibility and is binding on all employees of the company.

In this regard, Nhood Services Italy S.p.A. undertakes to:

- Guarantee quality standards in compliance with the requirements of the customer and imposed by the mandatory regulations applicable to the products and services offered;
- Improve the quality of the services offered according to market developments;
- Continuously improve the performance of its system based on concrete and measurable data;
- Ensure that this Quality Policy and the related management system are understood and implemented at all company levels involved in the Procurement process;
- Promote, through periodic and systematic information, training and updating activities addressed to all employees, their responsibility and awareness;
- Ensure that this document is disseminated to all outsourcing companies and is available to all interested parties;

Nhood Services Italy S.p.A.'s commitment to its customers is realised through the definition of improvement objectives to be integrated with the operational management of the platform and the company's development programmes. In order to ensure the achievement of these commitments, the Management provides the organisation and resources necessary for this purpose, exercising surveillance activity so that the Quality Management System complies with the applicable mandatory regulations, with the UNI EN ISO 9001:2015 standard, and with the provisions of Nhood Services France S.p.A., always with a view to the continuous improvement of performance.

Milan, 24 June 2022

Signed by
Stefano Garavaglia
CFO Nhood